

DOOR INSTALLATION & GUIDELINES

Timber is a natural grown product. It is subject to changes and variations in humidity and temperature, resulting in minor swelling and shrinking. This is not a defect but a natural characteristic of timber. Warp in the plane of the door will only be considered a defect if it exceeds 5mm on doors under and 6mm on doors over (2135 x 915 x 38mm), when measured as deviation from a straight edge on the suspected concave surface of the door in its installed position.

The timber in this door is of a quality selected as being suitable for the manufacture of a well made door.

The workmanship involved in the manufacture of this door is well supervised and faulty workmanship is most unlikely. Please inspect your door carefully BEFORE you unwrap it from the protective plastic film.

We will replace any door, which is unsatisfactory due to faulty material or workmanship. We will not replace doors if the guidelines below have not been followed.

We advise the following procedures must be adhered to as regards to the installation of the door for a satisfactory long-term result. Failing to follow the below instructions will void your warranty.

1. Doors must be inspected for any defect or for any twisting within 7 days of purchase and reported to place of purchase. Doors stored for long periods must be stacked flat on a dry surface. Do not stack doors on surfaces like concrete, which retain moisture. No claim will be given for doors that have been in storage for long periods.
2. Before installation the door should be treated as follows:
 - A. If a clear finish is required, the front, back, and top and bottom edges must be sealed with 2 coats of a selected finish, or associated primer from the system, as recommended by the manufacturer. Ensure all edges, including behind the hinges and locks are well covered with sealer.
 - B. If a painted finish is required, the front, back and top and bottom edges must be sealed with 2 coats of a suitable primer (or similar). Please make sure all edges including behind the hinges, handles & fittings are well coated. It is not advisable for doors to be exposed to direct sunlight and direct weather. Doors should be finished with 2 coats of an appropriate exterior paint, with a Light Reflective value (LRV) of no less than 50%. Dark colours exposed to direct sunlight causes heat build up on the surface which in this climate can be extreme. Temperature differences between the outer and inner surfaces can potentially cause issues and this may cause the door to warp, split and deteriorate. Selecting a finish with a LRV greater than 50% will increase the life expectancy of your door. Your paint supplier should be able to advise you on the LRV value of a selected colour.
 - C. External doors must be installed in weather protected areas to avoid increased risk of warping. Warranty will not cover doors fully exposed to weather
3. Regular maintenance of this door should be made to prevent breakdown of the protective finish and protect the door from deterioration.
4. All doors must be fitted with a minimum of 3 suitable hinges. The top and bottom hinge should be located approximately 200mm from the top or bottom edge and the third hinge should be located in the centre of the hinge edge on the door.
5. If this door is to be reduced in size, an equal amount of timber should be cut from both sides or top and bottom. All surfaces must be sealed immediately following cutting/planning. Locks should not be fitted at the joint rail as this will result in a weakening of the joint. Therefore mortise locks should be kept to a minimum size and sited away from the rail joint. No more than 18mm should be cut from any side of this door as this will also reduce the strength of the door and may cause the door to warp.

The manufacture/supplier will not be held responsible for any incidental work or expense as a result of poor handling or incorrect fitting/finishing. No claim will be entered into if the above conditions of sale have not been followed. The conditions in which your door is stored, installed and sealed are beyond the manufactures/suppliers control and therefore we cannot accept responsibility or guarantee against shrinkage, warping or splitting. Please ensure above conditions are understood before purchasing this door.

Compliance with these care instructions is essential for longevity and enhancing appearance of your door.